

# Stylmark Limited Warranty

Stylmark, Inc. warrants this product to be free from defects due to workmanship or materials, under normal use and service, for the following warranty period from date of shipment.

**Lighting Products:**

- **Showcase & Shelf Lights with 24V LED: twenty-four (24) months**
- **LED Showcase & Shelf Lights with Generation I through Generation IV LED: twelve (12) months**
- **LED Mirror Products: twenty-four (24) months**
- **Optima LED Light Boxes: twenty-four (24) months**

**All other products: thirty (30) days**

Any product that is proven to be defective in workmanship or material is returned to Stylmark, Inc. within the applicable warranty period, in accordance with the procedure described below, Stylmark, Inc. will, at its option, either repair, replace or credit the customer for the purchase price of the product, in accordance with the procedure described below. This warranty extends only to persons or organizations that originally purchase the product from Stylmark, Inc.

The expressed warranty above constitutes the entire warranty of Stylmark, Inc. with respect to the products in this catalog and is in lieu of all other warranties, express or implied, including any warranty of merchantability or warranty of fitness for a particular purpose. In no event shall Stylmark, Inc. be responsible for any other costs or damages, including, but not limited to, lost revenue or profits, incidental, special or consequential damages of any nature whatsoever. Stylmark, Inc. products are designed to operate as a system. The use of other manufacturers' equipment in conjunction with Stylmark, Inc. products may be hazardous and therefore automatically voids all warranties. This warranty shall not apply to products that have been altered, improperly used or installed, subject to abnormal use or stress, or repaired by anyone other than Stylmark, Inc. authorized representative. Stylmark, Inc. will not pay labor charges or assume any responsibility for labor expended or material used to replace or repair any equipment without prior written authorization.

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## The following will apply to the return of any product to Stylmark, Inc. under this warranty:

- identified with Stylmark, Inc. Return Material Authorization Number;
- listed individually with Sales Order Number or copy of invoice;
- packed separately from other returns and protected from shipping damage;
- returned to Stylmark, Inc. within the applicable warranty period;
- are received, transportation pre-paid (returns shipped collect will be back-charged for freight), within 21 days of authorization at (see address below);
- and are found by Stylmark, Inc. inspection to be defective in workmanship or materials under normal use and service; will be handled in accordance with one of the two following procedures, as determined by Stylmark, Inc.:

**Credit Procedure.** Stylmark, Inc. will issue credit at the actual invoice amount if a copy of that invoice is attached to the packing list.

Without an invoice, Stylmark, Inc. will credit using discount pricing.

**Repair or Replacement Procedure.** Stylmark, Inc. will, at its option, either repair or replace the product free of charge and return it or its replacement lowest cost transportation pre-paid. The replacement will be a functionally equivalent new product. Premium transportation will be used at customer's request and expense.

The warranty will not be honored if:

- product is damaged or missing parts or accessory items.
- product exhibits evidence of field misapplications

Final disposition of any warranty claim will be determined solely by Stylmark, Inc. If inspection by Stylmark, Inc. does not disclose any defect covered by the warranty, the product will be returned or scrapped as instructed by the customer and Stylmark, Inc.'s regular service charges will apply. Products returned to the customer may be sent shipping charges collect.

If you have any questions relative to product returns to Stylmark, Inc., contact your Customer Service Representative:

Stylmark, Inc.  
Customer Care Department  
6536 Main Street NE, PO Box 32008  
Minneapolis, MN 55432  
(800) 328-2495



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